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HUSCH BLACKWELL LLP

120 SOUTH RIVERSIDE PLAZA, 22ND FLOOR

CHICAGO, ILLINOIS 60606

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|----------------------|--------------------|
| /Jon P. Christensen/ | (Signature) |
| March 14, 2011 | (Date) |
| 17141011 14, 2011 | |

FIRST NAMED INVENTOR ATTORNEY DOCKET NO. CONFIRMATION NO. APPLICATION NO. FILING DATE 2480 Navel Saleh 6065-88618 10/673,776 09/29/2003

TITLE OF INVENTION:

CONTACT MANIPULATION AND RETRIEVAL SYSTEM

| APPLN. TYPE | SMALL ENTITY | ISSUE FEE DUE | PUBLICATION FEE DUE | PREV. PAID ISSUE FEE | TOTAL FEE(S) DUE | DATE DUE | |
|--|--|---------------------------|--|---------------------------|------------------------------|--|--|
| nonprovisional | NO | \$1510 | \$300 | \$0 | \$1810 | 03/21/2011 | |
| EXAM | INER | ART UNIT | CLASS-SUBCLASS | | | | |
| ELAHEE, MD S | | 2614 | | | | | |
| 1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363). Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached. The Address form PTO/SB/122) attached. The Address indication (or "Fee Address" Indication form PTO/SB/47; Rev 03-02 or more recent) attached. Use of a Customer Number is required. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type) PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed to recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment. | | | | | | | |
| (A) NAME OF ASSIGNEE Aspect Software, Inc. | | | (B) RESIDENCE: (CITY and STATE OR COUNTRY) 829 Parkview Boulevard Lombard, Illinois 60148 | | | | |
| Please check the approp | riate assignee category o | | rinted on the patent): |] Individual 🔀 Corpora | tion or other private grou | p entity Government | |
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| | Authorized Signature Date March 14, 2011 | | | | | | |
| Typed or printed nam | ped or printed name Jon P. Christensen Registration No. 34,137 | | | | | | |

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

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